

CHISHOLM & WINCH (CONTRACTS) LTD

Integrated Management Policy

We are Chisholm & Winch – the expert construction company specialising in commercial and residential projects.

We value delivery

Our four hands-on directors are motivated to deliver.

We value partnership

With over 40 years in the business, we value our work with world-class architects and contractors.

We value success □ Your project success is ours. On plan. On time. On budget. Understanding the needs of our interested parties enables us to assess risks relevant to the delivery of our products and service and where applicable to set appropriate measurements to ensure we continually assess and improve all aspects of our service and operations at all times.

Continual improvement of all our processes and responsible environmental management through prevention of pollution and implementation of the waste hierarchy in reducing, re-using and recycling all waste materials and the safety and well-being of all our interested parties is a primary objective of our organisation. To support our stated aims we have established an integrated quality, environmental and health and safety management system compliant with requirements of ISO 9001:2015 and ISO 14001:2015

Our system seeks to:

- Ensure compliance with legal and other requirements relevant to our activities.
- Ensure that client requirements are met first time, every time.
- Identify and implement controls that will minimise the significant impacts of our activities and prevent pollution, commit us to protection of the environment and to enable our staff and stakeholders to operate in a safe environment through the reduction and elimination of incidences of injury and ill-health.
- Identify objectives and implement projects to enable improved service, environmental and health and safety performance.
- Provide a framework for the provision of the effective training of our staff and the setting of objectives to help improve our business
- Ensure zero defects in provision of our services

We take this commitment to our customers, to protecting the environment and our staff seriously and we are dedicated to maintaining and improving upon the highest levels of customer service and social responsibility.

Our policy is actively communicated to our staff and additionally it is made available to other interested parties on request and through publishing on our website.

Signed:



Date: April 2017

Managing Director